
VIVIANA PREMAZZI



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OBJECTIVE

Helping businesses and organizations to promote diversity and develop a global mindset through cross-cultural understanding to enhance communication, productivity and sense of belonging

SKILLS

Diversity Management
Global Mindset
Global Leadership - Internationalization

EXPERIENCES

INTERCULTURAL EXPERT, CULTURAL DIVERSITY IN THE WORKPLACE CONSULTANT AND TRAINER | Freelance

2008-Present

I have worked for companies, universities and research institutes in Europe, North America and the Middle East and as a consultant for for-profit and non-profit organizations such as The World Bank, the Migration Policy Institute (MPI), the Robert Kennedy Foundation (RFK), the International Organization on Migration (IOM) and the United Nations Interregional Crime and Justice Research Institute (UNICRI). I have provided expert advice in education, security, HR, marketing and management to social enterprises, social cooperatives, charities, health care centres, sports organizations, international and national banks, the Italian Post Office and the Italian Armed Forces.

ADVISOR | JAYE (Junior Achievement-Young Enterprise)

March 2018-Present

I have helped to deliver JAYE Malta's Primary School Programmes, to develop work readiness among young people and to provide role models encouraging "at risk" young people to stay in education, to explore job opportunities and the importance of professional developing and lifelong learning and to give back to the society through edutainment activities.

FINANCIAL EDUCATION SPECIALIST |

The World Bank

June 2013-Present

I've worked as a consultant and field coordinator within the framework of the project "Greenback 2.0 – Remittance Champion Cities" and I am now coordinating the project in Albania and Kosovo.

In particular, I coordinated the team in the implementation of the three-year project in Italy from the conceptualization to the final evaluation. I also promoted the sharing of best practices and lessons learnt in order to support the other Remittance Champion Cities around the world (Montreuil, France; Johor Bahru, Malaysia; East Lombok, Indonesia; London, UK; Albania).

I was also involved in missions in the field and assessment of the market for international remittances against the WB-CPSS General Principles in Madagascar, Mozambique, Qatar, Albania and Bosnia and Herzegovina. I've been involved in developing tools and activities in the framework of the Remittance and Payments Programme in Albania, Azerbaijan, Bosnia & Herzegovina, Kosovo, Kyrgyz Republic, Macedonia, Serbia, Tajikistan, Turkmenistan, Ukraine.



AWARDS AND ACKNOWLEDGEMENT

- ❖ Shortlisted for the **German Marshall Fund** programme for Italy-US exchange, 2014.
- ❖ **Master dei Talenti** scholarship, Fondazione CRT, Italy, 2010
- ❖ **JCI Varese LOM TOYP** (Top Outstanding Young Persons) - Human Rights and Voluntary Work, 2009
- ❖ Ministry of Foreign Affairs and University Rectors Association Scholarship, **Internship in Diplomacy** at the Permanent Mission of Italy to the United Nations, NYC, USA, 2007.
- ❖ **Erasmus scholarship**, Universidade de Coimbra, Portugal, 2003-2004.

LANGUAGES

ITALIAN (MOTHER TONGUE)
ENGLISH (PROFICIENT USER)
PORTUGUESE (PROFICIENT USER)
SPANISH (INDEPENDENT USER)

ACADEMIC DIRECTOR | UCM United Campus of Malta August 2017-August 2018

At UCM I was in charge of: driving multi-year academic planning and strategy, supporting the overall vision and leadership of the institution, developing and evaluating academic programs and student achievement, designing and implementing UCM outreach development strategy.

I created, coordinated and organized academic and educational events, open days, student fairs stand, online info session to promote academic programs and together with the Marketing and communication manager I developed marketing strategies for student recruitment.

At UCM I also designed and carried out programmes to build teacher capacity and professional development, to enforce accountability and quality control measures.

JUNIOR RESEARCHER | Fieri (Forum Internazionale ed Europeo di Ricerche sull'Immigrazione) March 2008-December 2015

At FIERI, I worked in European and national projects focused especially on young migrants, refugees and asylum seekers, second generation, intercultural communication, interreligious dialogue and integration through sport, carrying out research, communication and training.

I was Country Coordinator of the European Website on Integration (EWSI) from 2013 to 2015 and Evaluator for the Network of European Foundations, European Programme for Integration and Migration (EPIM) in 2015-2016.

CONSULTANT/TRAINER | Green Geek School Education February 2012-December 2014

GSE is an educational non-profit project directed to high school students. It is configured as a plan for digital literacy and citizenship education. The aim of GSE is to teach and experience to young people digital citizenship practices, to make them aware and able of doing their part to build a better society. GSE has also developed a more systematic proposal: the development of a module of citizenship education and use of the Internet for secondary schools at national level. It has involved 4500+ students and 20+ schools nationwide and was the most voted initiative in a section of the Italian Government Consultation for the Digital Agenda.

PROJECT MANAGER/TRAINER | Associazione Impegnarsi Serve October 2007-February 2011

MEMBERSHIP

BOARD MEMBER

garagErasmus Foundation
2010-2018

GaragErasmus is a project, coordinated with EU Institutions that aims to facilitate job matching between talents and companies and the circulation of business ideas/start ups.

My activity with garagErasmus Foundation is addressed at the development of this creative hub for the Erasmus Generation. gE pursues its mission through the matching of demand and offer of international jobs, by fostering social initiatives and helping the creation of new start-ups and by strengthening the alliance of Universities partners of the Foundation.

MEMBER OF THE SCIENTIFIC COMMITTEE

Migrador Museum
2014-2018

Migrador Museum is Italy's first online museum on immigration. Its mission is to tell the stories of the countless men and women who chose to migrate to Italy by chance or out of desperation, for work, study or love.

BOARD MEMBER

ESAA (Erasmus+ Students and Alumni Association)
2015-2016

ESAA aims to bring together all European Union funded exchange programmes for students and alumni and to develop a dynamic platform for EU and global networking, professional development and entrepreneurship and intercultural learning.

From June 2015 to November 2016 I was board member and co-chair of the ESAA board as garagErasmus representative,

Intercultural education in the framework of the projects “Amazzonia una diversa prospettiva”, “L'altra faccia della coca” e “AIDS Rompiamo il silenzio se...”:

- edutainment training activities with secondary school students on HIV and drug prevention, environmental education and sustainable development.
- International team coordination and field research in South Korea (2010) on interreligious dialogue and in the Yanomami and Macuxi Communities in Roraima, Brazil (2009) on environmental education and sustainable development to collect data and record documentaries to be part of the tool box and activities to be implemented in schools in Italy.

INTERNSHIP IN DIPLOMACY |

Permanent Mission of Italy to the United Nations

January 2007-April 2007

During my internship, I mainly involved in the activities of the V Commission of the General assembly, Economic Affairs: liaison with officials of the United Nations Agencies and with international and national experts on issues related to counter-terrorism, peacekeeping and budget;

- collecting information and data on HR and administration of justice in the UN system;
- compiling information and preparing analysis and summary notes required by the Italian Government;
- drafting official documents and correspondence;
- drafting implementation and accomplishment reports.

INTERNSHIP IN SECURITY AND CONFLICT MANAGEMENT

UNICRI (Interregional Crime and Justice Research Institute)

August 2006-December 2006

Within the Security Governance/Counter-terrorism Cluster I assisted in the preparation of Euro-Asian Country Profiles and in setting up a legislative database.

I collaborated in the preparation of technical assistance project proposals and training programmes and activities in the field of counter terrorism, illicit trafficking of chemical and biological substances and weapons, security measures during major events.

I undertook research activities, collecting information and data on DPKO and on the International Policing Advisory Council (IPAC) activities, as well as on civilian police involvement in peacekeeping operations.

I drafted reports, official documents and official correspondence and I contributed to the organization of official meetings, workshops and conferences; I collected information on potential donors and drafted ad hoc project proposals for funding consideration.

acting as communication point between the Service provider, ESAA member organisations and the European Commission, ensuring relevant information is communicated to other board members in a timely manner, organizing and chairing board meetings and General Assemblies, planning and managing the ESAA budget to ensure the organisation makes maximum use of the resources available to it.

Within ESAA I was also Project Manager of the CMS Career Opportunities Working Group.

INTERNATIONAL EXPERIENCES

June-August 2017, Washington DC, visiting researcher Migration Policy Institute (MPI)

March-April 2017, Montreal, Canada, visiting researcher Centre for Interdisciplinary Research on Montreal (CRIM), McGill University

October-December 2012, Utrecht, Netherlands Visiting PhD Student Department of Media and Cultural Studies, Utrecht University

January-April 2007, New York, USA, intern, Permanent Mission of Italy to the United Nations

June-July 2005, Lages, Santa Catarina, Brazil and São Leopoldo, Rio Grande do Sul, researcher

September 2003-July 2004, Coimbra, Portugal, Erasmus student, Faculty of Economics and International Relations

EDUCATION

PH.D. IN SOCIOLOGY (2010-2014)

Graduate School in Social, Economic and Political Sciences,
University of Milan, Italy

Title of dissertation: "Transnational actors or just spectators? How the media affect second generations' relationships with the country of origin? Egyptians in Italy."

MASTER'S DEGREE IN INTERCULTURAL AND INTERRELIGIOUS CONFLICTS MANAGEMENT (2006)

Centro Interdipartimentale di Scienze per la Pace
University of Pisa, Italy

Title of the thesis: Thesis: "The role of women in the post-conflict reconciliation process in Afghanistan"

DIPLOMA IN EMERGENCY AND HUMANITARIAN ACTION (2006)

ISPI (Italian Institute for International Political Studies)

FIRST CLASS HONOURS BACHELOR'S DEGREE IN POLITICAL SCIENCES (2000-2005)

University of Milan, Italy

Title of dissertation: "Lages, Brazil: Theology of Liberation and Feminist Theology of Liberation for an inclusive church and society"

SHORT COURSES/TRAINING/CERTIFICATION

- **Team4Learning**
- **Corso di alta formazione: HUMINT e Controterrorismo. L'intelligence delle fonti umane nel contrasto alle minacce terroristiche del XXI secolo**, Istituto Gino Germani di Scienze Sociali e Strategiche, Roma, Italy, May 2017
- **Human Rights in Impact Assessment**, IAIA (International Association for Impact Assessment) and Danish Institute for Human Rights, Montreal, Canada, April 2017
- **Post Conflict Rebuilding Management Senior Course**, Centro Studi Post-Conflict Operations, Scuola di Applicazione dell'Esercito, Torino, Italy, November 2007
- **Islam radicale e sicurezza internazionale**, ISPI (Italian Institute for International Political Studies), Milano, Italy, May 2005.